

Policyholder's Full Name:
Policy Number:
Date of Birth:
Sex:
Email Address:
Phone Number:
UK Home Address:

Claim Number (Company Use only):

ACCIDENT INFORMATION

Place of Accident:

Accident Date and time:

Address of Accident place:

Circumstances of injury:

Body Part injured:

Nature of Injury:

Have you been hospitalised? If so what dates?

Please give name and address of all witness to the accident:

Do you have any other insurance that may cover this loss?

If so please advise name of insurer and policy number:

Have you/the claimant ever suffered from this illness/injury before? Yes / No

If Yes please give details with relevant dates:

Details of Claim:

(Please give details of any claim made upon you or enclose any correspondence that you may have received or sent or anything agreed)

PLEASE NOTE:

You must contact the Emergency Assistance Service immediately in the event of any accidental bodily injury or illness which may lead to in-patient hospital treatment or before any arrangements are made for repatriation necessitating the insured's early return to their place of residence.

Claims contact details and Emergency and Medical Service

Telephone: +44(0)203 667 8995

Email: InternationalClaims@healix.com

Ref: China Taiping Schengen

For all other claims: Healix International

Telephone: +44(0)203 667 2825

Email: InternationalClaims@healix.com

DECLARATION:

I declare that to the best of my knowledge and belief that the particulars above are all true and accurate and understand that cover may be invalidated if this isn't the case.

Date:

Signature:

Full Name:

PRIVACY AND YOUR PERSONAL INFORMATION

China Taiping Insurance (UK) Co Ltd are the data controller (as defined by the UK Data Protection Act 2018 and all applicable laws which replace or amend it, including the General Data Protection Regulation) in respect of this contract of insurance. **We** may obtain, collect and process **your** personal information for the purposes of entering into and performing **our** insurance contract with **you**.

For full details of what data **we** collect about **you**, how **we** use it, who **we** share it with, how long **we** keep it and **your** rights relating to **your** personal data, please refer to **our** [Privacy Notice](#) which is available on **our** website at: <https://uk.cntaiping.com/uk-privacy/>

If **you** do not have access to the Internet, please write to **our** Data Protection Officer (at the address shown below) with **your** name and address and a copy will be sent to **you** in the post.

In summary, **we**, may, as part of **our** agreement with **you** under this contract, collect personal information about **you**, including:-

- Name, address, contact details, date of birth and cover required
- Financial information such as previous credit history, bank details
- Details of any previous insurance claims.
- Information for Employers' Liability Database records (if Employers' Liability insurance is included)

We may also collect sensitive personal information about **you**, and any additional people who **you** wish to be insured under the policy, including medical records to validate a claim should **you** be claiming for sickness or an accident.

We collect and process **your** personal information for the purpose of insurance and claims administration.

Telephone calls may be monitored and recorded and the recordings used for fraud prevention and detection, training and quality control purposes.

Your personal information may be shared with third parties which supply services to us or which process information on **our** behalf (for example, premium collection and claims validation, or for communication purposes related to **your** cover). **We** will ensure that they keep **your** information secure and do not use it for purposes other than those that **we** have specified in **our** [Privacy Notice](#).

Some third parties that process **your** data on **our** behalf may do so outside of the European Economic Area ("EEA"). Where such transfers occur, **we** ensure that they do not occur without **our** prior written authority and that an appropriate transfer agreement is put in place to protect **your** personal information to an equivalent standard to that found in the EEA.

We will keep **your** personal information only for as long as **we** believe is necessary to fulfil the purposes for which the personal information was collected (including for the purpose of meeting any legal obligations).

We will share **your** information if **we** are required to by law. **We** may share **your** information with enforcement authorities if they ask us to, or with a third party in the context of actual or threatened legal proceedings, provided **we** can do so without breaching data protection laws.

If **you** have any concerns about how **your** personal data is being collected and processed, or wish to exercise any of **your** rights detailed in **our** [Privacy Notice](#), please contact **our** Data Protection Officer at:-

China Taiping Insurance (UK) Co Limited;
2, Finch Lane, London EC3V 3NA
E-mail: dataprotectionofficer@uk.cntaiping.com
Tele: (0044) (0)20 7839 1888

Declaration

You declare that:

- 1- All material facts and information contained above are correct and complete including the reasonable searches made by you and you have declared all facts.
- 2- You have read the above and understand your duty to make a fair presentation and consequences of breach of such duty.
- 3- You agree to our standard policy wording, a copy of which can be provided on request.
- 4- You have read the General Data Protection statement above and you agree to your data being used for the purposes specified including for a financial health check by a credit reference agency where deemed necessary.

Authorised Signature:

Date:

Position/Title:

Name:

China Taiping Insurance (UK) Co Ltd

Registered in England and Wales number 1766035

Registered office: 2 Finch Lane, London, EC3V 3NA, United Kingdom

A member of the Association of British Insurers

Authorised by the Prudential Regulation Authority and

regulated by the Financial Conduct Authority and the Prudential Regulation Authority

Financial Services Register number 202690.